

3389 Rock Creek Dr
W Charlotte
March 6, 2006

Dear Tom,

Just a note to tell you how appreciative we are to have our home finished in a timely manner.

As you know we went thru a lot of conflict with our other house due to hurricane Charley.

We are so happy that we found a contractor that we could work with on a daily basis. You were excellent at calling us back, keeping us informed as to when someone would be coming to ~~do~~ work on our home.

There are not many contractors out there that you can say goodbye with a hand shake after repairing a home.

Many thanks to you for taking care of us in a time of need.

Best of luck to you in the future.

Sincerely

Phil & Norman Jacob.